

Sailing Center courses cancellation policy 2024

Canceling Beginners' courses:

Purchasing the course is binding immediately after payment. We are flexible to cancellation due to medical reasons, your health and safety always comes first. If you cancel:

- before the course with a medical certificate: full refund.
- during the course (eg. present Friday/Saturday and absent Sunday): Sailors: 330€/3=110€, per day. Windsurfers: 250/2= 125€ per day with a medical certificate

In the event of a reasonable obstacle to your attendance for the booked course, we will try to transfer you once to the next possible weekend available.

- if we are informed 14-days before the start of the course, you will be transferred free of charge
- if you inform us closer to the course within 14 days to the start of the course, you will be charged a transfer fee 50€ for the transfer to another weekend
- the transfer is not possible if the course starts in 5 days

Instead of canceling, we encourage you to transfer the course to a friend and purchase a course on a different weekend. You need to let us know of such a swap, in this scenario you will not be charged any cancellation fees.

For all cancellations to beginners courses, please contact Dipesh by email dipesh@helsinkisailing.com for last minute decisions call +358505553115.

Cancelling weekly training:

Booking of the training participation is binding immediately after submission of the entry form. We are flexible to cancellation due to medical reasons significantly affecting your ability to join training sessions for the rest of the season, your health and safety always comes first. If you cancel:

- before the training group has started sailing training with a medical certificate: full refund.
- During the weekly training (training group has already started training) you will receive a partial refund for the remaining time of the training season provided you send us a <u>medical</u> certificate. For calculation of the refund see table below:

Training fee/ Sailing months

Earlybirds: 670/5= 134€/month

Regular: 730/5= 146€/month

Half season: 560/3= 187€/month

Fall: 395/2=197€/month

The membership fee is non-refundable. Exceptional circumstances will be considered within reason.